

A photograph of a city skyline, likely Philadelphia, featuring several prominent skyscrapers and the Independence Hall building. The CityView logo is overlaid in a large, bold, green font on the left side of the image.

CityView

Constituents demand consistent, efficient and transparent services. CityView helps you streamline business processes, increase efficiency and deliver the customer service your constituents expect. Built on the best practices of leading jurisdictions and over 25 years of experience, CityView offers a proven solution for growing communities that grows as you grow.

Automate Business Processes

Increase user productivity by streamlining workflow and business processes

Automate Workflows

Automate common business processes related to Community Development activities with predefined workflows that save time by providing you with the tools to manage and track assignments; define deadlines; automatically generate subsequent activities and create a record of your business processes.

Increase Revenue

Eliminate inaccurate fee collection with an integrated fees module that enables you to automatically configure, calculate and collect fees using even the most complex fee structure.

Optimize Data Capture

Accurate information is captured through a series of intuitive forms that prompt the end-user for required data. While fully automated data validation tools, like drop down menus and spell check, reduce errors and duplication of effort. Ensuring that when you make decisions, they are based on accurate, up-to-date information.

Find and Use Information

Empower users by making it easier to find and use information

Centralized Access

Centralized data access allows all staff to view all information associated with an application, case or plan including documents and images instantly.

Easy Navigation

Powerful search and sorting capabilities allow users to quickly find everything related to a case or permit. And savable, user-defined searches ensure that users are able to repeat searches pertinent to their particular business activities again and again.

"Everyone I have met from Municipal Software is supportive, friendly and concerned with our needs. Client support has done a wonderful job supporting me and our users. I wish to thank them for all their hard work."

— City of Burnsville, MN

Map your Way

Easily view spatial information

Maximize Your Spatial Information

Integrated GIS capabilities allow, even non-GIS staff, to quickly locate a job location on a map; measure distance, boundaries and areas, create adjacent and buffered spatial queries for mailing lists and export information to other departmental systems. Further, all staff have the ability to view the complete activity history of a given parcel.

Mapping information can be embedded directly into reports and forms so that an Inspector's To Do List, for example, has a corresponding map of the day's inspections.

View Your Own GIS Data

Upload your own data into the system. GIS information is accessed from within CityView or through a third party mapping viewer.

Meet Changing Business Needs

Customize CityView to meet your evolving need

Custom Application Design Tools

The CityView Application Builder provides easy-to-use customization tools that allow you to grow your CityView PreBuilts as your organization grows and to create your own unique applications like an Asset Maintenance Tracking or Animal Licensing System without the need to program in source code. If you can conceive it you can build it with the CityView Application Builder.

Flexibility

Preconfigured, built-in process and workflows based on best practices ensure immediate ROI. While the CityView Configuration Tools provide intuitive tools that allow you to configure permits, letters, referrals, inspection etc. to suit your exact needs ensuring that your CityView solution always matches your processes.

Improve Reporting

Accurately identify and track successes and issues in real time and make informed decisions

Customized Reports

CityView's powerful ad hoc reporting abilities allow users to extract precisely the information they require. Enhanced searching, filtering, sorting and data export features are combined with a flexible reporting engine to maximize your reporting potential. And the ability to export the data to common file formats like Excel and PDF means that you can easily share that information with the rest of your team.

Out-of-the-box Reports

Detailed out-of-the-box reports provide immediate visibility on daily business activities such as the status of all Building Permits, while statistical and summary reports allow you to track performance metrics such as the number of cases assigned to each Inspector.

"Municipal Software provides us with the tools to increase our levels of customer service and accountability, while leveraging current and future technologies to ensure we continue to meet the needs of our growing community."
— Canton, MI

Why use CityView?

CityView is a highly configurable software solution that manages the everyday business processes of local government. With over 25 years of experience and 150 clients, CityView is built on the best practices of leading jurisdictions to automate and manage your Property, Permits & Inspections, Planning, Code Enforcement, Licensing and Cashiering activities.



Call us today for a product demo or visit our website for more information about CityView

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