



Municipal Software

FOR IMMEDIATE RELEASE

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LOCAL GOVERNMENT MANAGER BY MUNICIPAL SOFTWARE NOW AVAILABLE ON SALESFORCE.COM'S APPEXCHANGE

Salesforce.com Government Customers Can Now Deploy Local Government Manager within Their Salesforce Implementations

SAN FRANCISCO – salesforce.com Dreamforce Conference, October 9, 2006—Municipal Software (TSX-V:MSZ) a provider of business process automation solutions for local government and salesforce.com (NYSE:CRM), the market and technology leader in on-demand business services, today announced the availability of Local Government Manager for salesforce.com's AppExchange. Local Government Manager enables municipalities to manage their entire permitting and inspections function from end to end. Local Government Manager is immediately available for test drive and deployment at <http://www.salesforce.com/appexchange>. The announcement was made today at Dreamforce '06, salesforce.com's User and Developer Conference.

Local Government Manager for AppExchange is a native salesforce.com application that automates and manages the traditionally time-consuming permitting and inspections process. It is both configurable and customizable, comes with a number of standard reports and relies heavily on standard Salesforce objects such as contacts and activities. Municipal Software's Local Government Manager also uses the Salesforce dashboard to easily identify status or problems within the permitting function.

“For over 24 years Municipal Software has delivered practical purposely designed solutions for mid to large municipalities. By partnering with the on-demand industry leader salesforce.com on the AppExchange, we can now offer new options to municipalities who are looking for easy to implement solutions to automate their core processes in a way that makes sense for them,” said Iain McLean, chief executive officer for Municipal Software.



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“We are pleased to see growing support for the on-demand model in the government sector as this is an important market for salesforce.com,” said Neil Herron, vice president, public sector, salesforce.com. “Municipal Software’s Local Government Manager for AppExchange is a tool that is uniquely designed for local governments who are looking for flexible and affordable options.”

Municipal Software’s Local Government Manager for AppExchange is one of more than 375 applications now available on the salesforce.com AppExchange, the world’s first on-demand directory and sharing service, found at <http://www.salesforce.com/appexchange>.

Apex is salesforce.com’s breakthrough new on-demand platform and programming language that is redefining what a multi-tenant on-demand application can be. Apex enables customers, developers and partners to build powerful new on-demand applications that far go beyond CRM, and for the first time, to write and run their own code hosted with the security, reliability, upgradeability and ease-of-use of salesforce.com’s industry-leading multi-tenant service. Customers can use Apex to modify the core features and functionality of their Salesforce deployments for their unique business needs and quickly and easily integrate new applications and components from partners and developers. Without any infrastructure investment, developers can now build and run a virtually unlimited array of applications with unprecedented power to innovate with the same creative freedom as salesforce.com’s own developers.

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The TSX Venture Exchange has not reviewed and does not accept responsibility for the adequacy or accuracy of this press release.



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About Municipal Software Corporation

Municipal Software Corporation (TSX-V:MSZ) provides easily installed, packaged software solutions that manage the everyday business processes of local governments. The solutions are based on 24 years of experience with a product platform that easily adapts to the changing practices of clients. Branded under the CityView name, the company provides a number of out of the box solutions automating practices in Property Information, Permits and Inspections, Planning, Code Enforcement, Licensing and Cashiering. CityView Application Builder is a set of application development tools that allows the client to develop unique applications to match specific needs. Municipal Software offers a complete range of services from training and customer support of its suite of products to custom development for unique applications.

For further information about Municipal Software and CityView, please contact Iain McLean, CEO, at 1-800-665-5647 ext 243 or via email at Media@MunicipalSoftware.com.

About salesforce.com

Salesforce.com is the market and technology leader in on-demand business services. The company's Salesforce suite of on-demand applications enables customers to manage and share all of their sales, support, marketing and partner information on-demand. Apex, salesforce.com's on-demand platform and programming language, enables customers, developers and partners to build powerful new on-demand applications, and for the first time, to write and run their own code hosted with the security, reliability, upgradeability and ease-of-use of salesforce.com's industry-leading multi-tenant service. Customers can also take advantage of Successforce, salesforce.com's world-class training, support, consulting and best practices offerings.

As of July 31, 2006, salesforce.com manages customer information for approximately 24,800 customers and approximately 501,000 paying subscribers including Advanced Micro Devices (AMD), America Online (AOL), Avis/Budget Rent A Car (Cendant Rental Car Group), Dow Jones Newswires, Nokia, Polycom and SunTrust Banks. Any unreleased services or features referenced in this or other press releases or public statements are not currently available and may not be delivered on time or at all. Customers who purchase salesforce.com applications should make their purchase decisions based upon features that are currently available. Salesforce.com has headquarters in San Francisco, with offices in Europe and Asia, and trades on the New York Stock Exchange under the ticker symbol "CRM". For more information please visit <http://www.salesforce.com>, or call 1-800-NO-SOFTWARE.

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