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TSX Venture Exchange Symbol: MSM

City of Greater Sudbury Selects CityView for SmartSudbury Program

Victoria, British Columbia, June 11, 2004 – Municipal Software Corporation, the developer of CityView, local government business process automation software, and a wholly owned subsidiary of Municipal Solutions Group, Inc. (TSX-V:MSM), is proud to announce that the City of Greater Sudbury, Ontario has purchased CityView to handle online building permits, as part of its SmartSudbury Program. SmartSudbury is an initiative of e-sudbury.com, and is committed to leveraging technology in order to improve the quality of life for residents of Greater Sudbury.

According to Municipal Software Corporation President and CEO Robert Bennett, “We are excited to be involved in such an ambitious and forward-thinking project with the City of Greater Sudbury. The SmartSudbury Program is truly a vision for the future and we are glad to know that CityView will be a part of it. Sudbury joins 30 other customers in Ontario who are using CityView to assist in departmental or enterprise functions, bringing better service and decreased costs to their constituents.”

The CityView online building permit component of the SmartSudbury Program is just one piece of the overall initiative. The city also plans to create a community web portal that will provide residents with one-window access to the community. Through the GeoSmart project, the SmartSudbury team is also developing a comprehensive Geographic Information System (GIS) for both internal and external use at the City of Greater Sudbury. According to Doug Nadarozny, General Manager of Economic Development and Planning Services at the City of Greater Sudbury, “future plans for automation include exploring other uses of CityView throughout the City of Greater Sudbury, which will continue to improve municipal efficiencies.”

SmartSudbury envisions Greater Sudbury as a City of the future: a community that uses information and communications technologies in new and innovative ways to empower its residents, institutions and the community as a whole. SmartSudbury is funded by the City of Greater Sudbury, the Greater Sudbury Development Corporation, the Ministry of Natural Resources, the Ministry of Economic Development and Trade, and FedNor. SmartSudbury has partnered with Microsoft, Navantis, iPLAN Corp., and Municipal Software Corp. in order to complete its projects.

According to Guido Mazza, Chief Building Inspector at the City of Greater Sudbury, “The City of Greater Sudbury wanted software to provide the functionality of online building permits to residents and contractors in Greater Sudbury. CityView and Municipal Software were selected based on existing partnerships between the City of Greater Sudbury and Pen Systems, a Municipal Software business partner and a vendor of record with the City. It was in the best interests of the SmartSudbury program to leverage these existing partnerships and utilize software that will allow for seamless integration with Inspector+, which is currently used in building controls.”

CityView is used across the USA and Canada by over 140 clients in 30 states and five provinces. The City of Greater Sudbury, geographically the largest municipality in Ontario, joins other large jurisdictions

such as the City and County of Denver, CO, the City of Charlotte, NC and the City of San Mateo, CA as a CityView client.

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CityView is a true enterprise solution that integrates functions across an organization and enables e-government. CityView helps government automate business processes such as Building, Planning, Code Enforcement, Business Licensing, Public Works, Emergency Management and more. Award-winning CityView integrates with existing systems, including financials, other departmental automation software, document management, IVR, cashiering, field data collection and GIS. With clients in 30 states and five provinces, and in business for over 21 years, Municipal Software Corporation is the one-stop provider of everything government needs for an enterprise solution, including the software, the training, the services and the post-purchase support. Perhaps most importantly, CityView allows local governments to build their enterprise systems one application at a time, without breaking their budget.

About Municipal Software Corporation

Municipal Software Corporation (www.MunicipalSoftware.com) is the gold medal worldwide winner in the Packaged Application Category for the Microsoft Certified Partner Awards. The company provides CityView Enterprise, a true enterprise solution that integrates functions across an organization and enables e-government. CityView Enterprise incorporates Microsoft's .net technology. The incorporation of Microsoft's .net technology allows CityView to take any form and report and save it as an .ASPX page that maintains the full functionality of the desktop form and allows it to be accessed through the Web. The .net technology allows Municipal Software Corporation to provide their users with a fully functional browser interface. CityView Enterprise also incorporates ESRI's MapObjects to allow direct links to mapping data so users can deploy maps with their Web forms and reports by using ESRI's ArcIMS. CityView Enterprise automatically completes the entire configuration necessary to make this work.

About Municipal Solutions Group Inc.

Municipal Solutions Group Inc. (www.MunicipalSolutionsInc.com) was formed in January 2002 as the public financing arm for Municipal Software Corporation, to provide the overall strategic leadership and guidance for Municipal Software and to build comprehensive solutions for local government on a global basis.

About Pen Systems

Pen Systems Inc., based in Sudbury ON, develop mobile wireless enterprise solutions for all aspects of municipal field data capture (www.pensystems.com). Based mainly on Palm and PocketPC platforms, Pen is partnered with major wireless providers although their products can all run without the use of wireless connectivity. Pen's solutions are uniquely created to be "optionally connected"; and include a relational database for users in the field who have no wireless connections. Pen's flagship product is Inspector+, a universal scheduling and inspection solution which allows Building, Fire and Bylaw inspectors to "go digital" and eliminate all paperwork in the field. Pen Systems have been in partnership with Municipal Software since 2002; during which time a number of sites in Ontario, Canada and the US are running with CityView and Inspector+ working in harmony, one controlling the enterprise, the other automating the field.

For more information, please contact:

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