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Municipal Software welcomes the City of Miami as new client

Victoria, British Columbia, July 8, 2004- Municipal Software Corporation, the developer of local government business process automation software, CityView, and a wholly owned subsidiary of Municipal Solutions Group, Inc. (TSX-V:MSM), is proud to announce that the City of Miami, FL has purchased CityView to automate their Land Use Compliance and Code Enforcement business processes.

According to Peter Korinis, CIO of the City of Miami, “This new automation will provide numerous improvements to zoning, code enforcement, permitting, inspections, licenses and certifications, and urban planning activities.”

Similar to many jurisdictions across North America, the City’s business processes and legacy systems, some twenty years old, reflect “stovepipe” operations that focus on departmental processes rather than the end-to-end “customer” view. Data is often missing, redundant, or conflicting – making customer service slow, manual, and error-prone. According to Korinis, “Once business processes are redesigned, the improved ‘best practices’ will be automated in CityView. CityView was unanimously selected by the staff users and IT after reviewing numerous integrated land management systems, seeing the system in operation, and consulting with several cities using the product. The software allows streamlined business workflows to be automated modularly to shorten the system development time.”

The City of Miami’s system will operate in an integrated fashion with the new Enterprise Resource Planning (ERP) system for billing and fee collection, the 311 Citizen Service system for fulfillment of citizen complaints, and an upgraded geographic information system (GIS) for integrated data-geography analysis and display.

According to Municipal Software Corporation President and CEO Robert Bennett, “One of the things that Miami really understands is CityView's flexibility in creating a solution that can mirror their specific requirements, and can evolve with the City over time. They have invested significant time in reviewing their own business processes and various sources of data, and it is key that they can drive the implementation of the software, and not the other way around.”

CityView is used across the USA and Canada by over 140 clients in 30 states and five provinces. The City of Miami joins other large jurisdictions such as the City and County of Denver, CO, the City of Charlotte, NC and the City of San Mateo, CA as a CityView client.

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The TSX Venture Exchange has not reviewed and does not accept responsibility for the adequacy or accuracy of this press release.

CityView is a true enterprise solution that integrates functions across an organization and enables e-government. CityView helps government automate business processes such as Building, Planning, Code Enforcement, Business Licensing, Public Works, Emergency Management and more. Award-winning CityView integrates with existing systems, including financials, other departmental automation software, document management, IVR, cashiering, field data collection and GIS. With clients in 30 states and five provinces, and in business for over 21 years, Municipal Software Corporation is the one-stop provider of everything government needs for an enterprise solution, including the software, the training, the services and the post-purchase support. Perhaps most importantly, CityView allows local governments to build their enterprise systems one application at a time, without breaking their budget.

About Municipal Software Corporation

Municipal Software Corporation (www.MunicipalSoftware.com) is the gold medal worldwide winner in the Packaged Application Category for the Microsoft Certified Partner Awards. The company provides CityView Enterprise, a true enterprise solution that integrates functions across an organization and enables e-government. CityView Enterprise incorporates Microsoft's .net technology. The incorporation of Microsoft's .net technology allows CityView to take any form and report and save it as an .ASPX page that maintains the full functionality of the desktop form and allows it to be accessed through the Web. The .net technology allows Municipal Software Corporation to provide their users with a fully functional browser interface. CityView Enterprise also incorporates ESRI's MapObjects to allow direct links to mapping data so users can deploy maps with their Web forms and reports by using ESRI's ArcIMS. CityView Enterprise automatically completes the entire configuration necessary to make this work.

About Municipal Solutions Group Inc.

Municipal Solutions Group Inc. (www.MunicipalSolutionsInc.com) was formed in January 2002 as the public financing arm for Municipal Software Corporation, to provide the overall strategic leadership and guidance for Municipal Software and to build comprehensive solutions for local government on a global basis.

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