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Municipal Software Corporation Welcomes Charlotte, NC as a New Client

“The City of Charlotte chose CityView as part of an extensive RFP process where CityView demonstrated its flexibility and impressed us with its overall value” Deputy Director, City of Charlotte

Victoria, British Columbia, September 10, 2003 - Municipal Software Corporation, a leading developer of local government business process automation software and a wholly owned subsidiary of Municipal Solutions Group, Inc. (TSX-V: MSM), is proud to welcome the City of Charlotte, NC (population approx. 600,000), the City of Hartford, CT (population approx. 125,000), the Village of North Aurora, IL (population approx. 7,925) and Cherokee County, GA (population approx. 160,000) as new clients.

The City of Charlotte, NC will use CityView 8.NET Enterprise to run its Code Enforcement process which involves 2,500 housing cases and 30,000 nuisance cases per year. The City also hopes to apply CityView to other processes in Neighborhood Development including loan and grant processes. The City's Neighborhood Development Key Business administers the City's HUD grants, is responsible for Code Enforcement for housing and health and sanitation codes, facilitates new housing resources for single family and multi family developments and develops organizational capacity and leadership in the City's neighborhoods.

Municipal Software Corporation President and CEO Robert Bennett said, “I am pleased that the selection team at Charlotte recognizes that CityView is an enterprise platform on which Charlotte can build future departmental or corporate applications, one step at a time. Through the RFP process they learned what the fundamental advantages are in deploying CityView-based systems as compared to the alternatives.”

Bennett is also pleased that Charlotte recognized “that the Total Cost of Ownership (TCO) is reduced compared to alternative solutions by the very nature of CityView itself since we provide regular upgrades with no need to start from scratch every time a new version of CityView is released, eliminating the potential of a ‘legacy system’ in the future. Also, Charlotte's selection team recognized that the CityView implementation process is no more onerous than a traditional implementation of an ‘out of the box’ solution requiring source code customization and that CityView provides them with increased control of both the implementation process and of the final result.”

Other new clients over the summer include the City of Hartford, CT who will use CityView 8.NET Enterprise to automate their Fire Management and NFIRS reporting and Building Permitting. Initially, Hartford will be deploying their CityView application over a browser on their Intranet and they will be using MS SQL server on their backend. They have plans to expand to a number of other departments in the future.

The Village of North Aurora, IL will use CityView 8.NET Enterprise to automate its building and code enforcement departments. North Aurora's selection of CityView underlines the growing concentration of clients that have chosen CityView in the state of Illinois.

Cherokee County, GA will use CityView 8.NET Enterprise to automate their Permitting, Inspections and Planning activities. Cherokee County is Municipal Software's third client in the state of Georgia and the 17th in the region.

CityView 8.NET Enterprise is a true enterprise solution that integrates functions across an organization, enables e-government and provides a foundation for Homeland Security initiatives. CityView 8.NET helps government automate business processes such as Building, Planning, Code Enforcement, Business Licensing, Public Works, Emergency Management and more. Award-winning CityView integrates with existing systems, including financials, other departmental automation software, document management, IVR, cashiering, field data collection and GIS. With clients in 30 states and five provinces, and in business for over 20 years, Municipal Software Corporation is the one-stop provider of everything government needs for an enterprise solution, including the software, the training, the services and the post-purchase support. Perhaps most importantly, CityView allows local governments to build their enterprise systems one application at a time, without breaking their budget.

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About Municipal Software Corporation

Municipal Software Corporation (www.MunicipalSoftware.com) is the 2002 gold medal worldwide winner in the Packaged Application Category for the Microsoft Certified Partner Awards. The company provides CityView 8.NET, a true enterprise solution that integrates functions across an organization and enables e-government.

CityView 8.NET Enterprise incorporates Microsoft's .net technology. The incorporation of Microsoft's .net technology allows CityView to take any form and report and save it as an .ASPX page that maintains the full functionality of the desktop form and allows it to be accessed through the Web. The .net technology allows Municipal Software Corporation to provide their users with a fully functional browser interface. CityView 8.NET Enterprise also incorporates ESRI's MapObjects to allow direct links to mapping data so users can deploy maps with their Web forms and reports by using ESRI's ArcIMS. CityView 8.NET Enterprise automatically completes the entire configuration necessary to make this work.

About Municipal Solutions Group Inc.

Municipal Solutions Group Inc. (www.municipalsoftware.com) was formed in January 2002 as the public financing arm for Municipal Software Corporation, to provide the overall strategic leadership and guidance for Municipal Software and to build comprehensive solutions for local government on a global basis.

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The TSX Venture Exchange has not reviewed and does not accept responsibility for the adequacy or accuracy of this press release.