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Municipal Software Welcomes New Hampshire's Second-Largest City as Client

VICTORIA—Municipal Software Corporation, a leading developer of local government business process automation software and a wholly owned subsidiary of Municipal Solutions Group, Inc. (TSX: MSM), announced today that the City of Nashua, NH purchased CityView Enterprise in order to automate their Community Development and Licensing processes. Their future plans include using CityView for voter registration and to offer some of their services over the Internet, such as allowing customers to check on the status of building permits, to complete the appropriate permit application paper work and to submit and check building inspection status.

"The City of Nashua chose CityView because the software product met all our needs," stated Kerri Lunn, Programmer/Systems Specialist II at the City of Nashua. "In addition, the software incorporated all the necessary technologies with the content of the data for ease of use and streamlining of processes. The ease of use with handheld devices, GIS compatibility, CityView's Internet capabilities and the fact that Municipal Software is an ESRI partner were all factors in the decision."

Rob Bennett, President of Municipal Software Corporation commented, "We are happy to welcome Nashua as our second client in New Hampshire! They are our 16th client in the Northeast, where they join jurisdictions such as Freehold, New Jersey, Keene, New Hampshire and Newark, Delaware. It's great to see jurisdictions like Nashua pursuing their e-Government initiatives with CityView, and their understanding of the control and flexibility that CityView 8.NET offers for their business process automation, on and off the Web."

Nashua will rely on Municipal Software Corporation to complete the initial install of the software and provide ongoing support over the years. CityView Enterprise is powerful automation software that is designed specifically for local government and easily converts paper systems and business processes into a computerized system without costly and time-consuming programming.

Nashua's conversion to CityView Enterprise will save the city time and money and ultimately improve customer service delivery to its citizens. According to Lunn, "the fact that Municipal Software has a good reputation, is on the leading edge of technologies and has been in business for many years, all weighed in our decision to select them as the right vendor for the City of Nashua."

The City of Nashua's Community Development Division (CDD) is comprised of five departments that include Building Safety, Planning, Code Enforcement, Urban Programs and the Office of Economic Development. The departments issue building permits, complete inspections, enforce zoning laws, review site and subdivision plans, develop master plans, provide assistance to the business community and manage a number of programs in the inner city. CDD works closely with the Fire Marshall's office, the Engineering Department, the Assessing Department and the Public Health Department. All departments are working with CDD to maximize the use of the new CityView software.

The City of Nashua is located just 20 minutes from Westford, MA and is the second largest city in New Hampshire and is the center of a diverse and dynamic region of more than 175,000 people.

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[About Municipal Software Corporation](#)

With clients in 29 states and five provinces, and in business for over 20 years, Municipal Software Corporation (www.MunicipalSoftware.com) is the one-stop provider of everything government needs to automate their business processes including the software, the training, the services and the post-purchase support. Municipal Software Corporation was recently named the worldwide Gold Medal Winner in the Packaged Application Category of the Microsoft Certified Partner Awards. The announcement was made at Microsoft's Fusion Conference in Los Angeles on July 12, 2002. Other awards presented to the company in 2002 include the Best Solutions Award at the *Government Technology* Conference and the Product of the Year Award from the Vancouver Island Technology Advanced Technology Centre.

About CityView®

Municipal Software Corporation provides CityView®, a fully integrated suite of software products that assist municipal administrators and managers with scalable technology solutions for increasing municipal government productivity in order to service citizens and communities more efficiently and effectively. CityView Enterprise 8.NET™ is powerful automation software that is designed specifically for local government and easily converts paper systems and business processes into a computerized system without costly and time-consuming programming. CityView Enterprise 8.NET enables E-government. It allows government to automate any business process internally and offer it over an Intranet or the Web with the click of a button. CityView Xpress is designed specifically for out-of-the-box departmental management and comes complete with ready-to-use forms and reports for a variety of municipal functions.

CityView 8.NET Enterprise incorporates Microsoft's .net technology. The incorporation of Microsoft's .net technology allows CityView to take any form and report and save it as an .ASPX page that maintains the full functionality of the desktop form and allows it to be accessed through the Web. The .net technology allows Municipal Software Corporation to provide their users with a fully functional browser interface. CityView 8.NET Enterprise also incorporates ESRI's MapObjects to allow direct links to mapping data so users can deploy maps with their Web forms and reports by using ESRI's ArcIMS. CityView 8.NET Enterprise automatically completes the entire configuration necessary to make this work.

About Municipal Solutions Group Inc.

Municipal Solutions Group Inc. (www.MunicipalSolutionsInc.com) was formed in January 2002 as the public financing arm for Municipal Software Corporation, to provide the overall strategic leadership and guidance for Municipal Software and to build comprehensive solutions for local government on a global basis.

Forward-Looking Statements

Certain statements in this news release are not historical and may constitute forward-looking statements reflecting Municipal Solutions Group Inc.'s current expectation in the local government sector. Investors are cautioned that all forward-looking statements involve certain risks and uncertainties, including, without limitation, changes in market and competition, technological and competitive developments, cooperation and performance of strategic partners, and potential downturns in economic conditions generally. Forward-looking statements are based upon management's estimates, beliefs, and opinions on the date the statements are made. Municipal Solutions Group Inc. assumes no obligation to update forward-looking statements if circumstances of management's estimates, beliefs, or opinions should change. Additional information on these and other potential factors that could affect the Company's financial results are detailed in documents filed from time to time with the British Columbia Securities Commission. The TSX Venture Exchange (formerly CDNX) has not reviewed and does not accept responsibility for the adequacy or accuracy of this release.

If you would like to be included on our regular distribution please email us at: press@MunicipalSoftware.com or fax to (250) 475-6080.

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