



For Immediate Release
Victoria, British Columbia
March 14, 2002
Trading Symbol: MSM (CDNX)

THE REGIONAL MUNICIPALITY OF NIAGARA, ONTARIO PREPARES TO TAKE CITIZEN REQUESTS TO THE WEB WITH MUNICIPAL SOFTWARE'S CityView® 8.NET

VICTORIA—Municipal Software Corporation, a leading developer of local government business process automation software and a wholly owned subsidiary of Municipal Solutions Group, Inc. (CDNX: MSM), announced today that the Regional Municipality of Niagara, Ontario expanded its CityView system to include 45 more licenses to bring the region's total to 50.

The Region adopted CityView Enterprise to automate its Permitting Section in 2001. CityView Enterprise increases the Region's efficiency and improves their ability to track the whole process from start to finish.

The recent purchase of additional licenses signals the Region's desire to take advantage of the capabilities of 8.NET, the latest version of CityView. The software lets the Region offer an automated Corporate Citizen Request application for obtaining and tracking inquiries and complaints that is accessible both by staff and council. The goal is to make access to Citizen Request details available throughout the organization and, soon, over the Internet with CityView 8.NET. This will be especially important to councillors who want to be able to keep constituents up to date on what is happening with their requests and who do not always have immediate access to information at the Region.

Rob Bennett, President of Municipal Software commented, "It is great to see that the Regional Municipality of Niagara, Ontario is thinking ahead to the future of government process automation. All citizens and employees of the Region will benefit from easy access to information and the ability to make requests and input ideas. We are proud that they have the confidence in our product and we look forward to a long term relationship with them."

Niagara is Canada's lifestyle capital. Its world-famous waterfalls and award-winning wineries showcase the natural beauty of the region. It is known as the place to visit for a romantic getaway. Niagara has a population of approximately 432,000 people living in 12 municipalities ranging from large urban, industrial and service centers to small, rural areas.

Municipal Software Corporation offers CityView 8.NET, powerful automation software that is designed specifically for local government and easily converts paper systems and business processes into a computerized system without costly and time-consuming programming. CityView 8.NET enables E-government. It allows government to automate any business process internally and offer it over an Intranet or the Web with the click of a button.

-30-

About Municipal Software Corporation

Municipal Software Corporation (www.MunicipalSoftware.com) provides CityView, a fully integrated suite of software products that assist municipal administrators and managers with scalable technology solutions for increasing municipal government productivity in order to service citizens and communities more efficiently and effectively. CityView 8.NET provides forms automation software combining forms and reports with mapping, Web enablement, and database management, and is used to automate any local government process. CityView Xpress is designed specifically for out-of-the-box departmental management and comes complete with ready-to-use forms and reports for a variety of municipal functions.

About Municipal Solutions Group Inc.

Formed in January 2002, Municipal Solutions Group Inc. (<http://www.MunicipalSolutionsInc.com/>) is the public financing arm for Municipal Software Corporation and provides the overall strategic leadership and guidance for Municipal Software and builds comprehensive solutions for local government on a global basis.

If you would like to be included on our regular distribution please email us at: press@MunicipalSoftware.com or fax to (250) 475-6080.

For more information please contact:

Ian Carmichael, Sales Manager

Municipal Software Corporation

Tel: 1-800-665-5647

Email: icarmichael@municipalsoftware.com