



For Immediate Release  
Victoria, British Columbia  
July 9, 2002  
Trading Symbol: MSM (TSX)

## **Municipal Software Welcomes Saint Charles, Illinois as a New CityView® Client**

VICTORIA—Municipal Software Corporation, a leading developer of local government business process automation software and a wholly owned subsidiary of Municipal Solutions Group, Inc. (TSX: MSM), announced today that the City of Saint Charles, IL (Pop. 27,896) purchased CityView Enterprise in order to automate their Community Development processes, including Planning, Construction, Inspections, Code Enforcement and Business Licensing.

The City of Saint Charles will rely on Municipal Software Corporation to complete the initial install of the software and provide ongoing support over the years. Saint Charles has also purchased the CityView Web Server but they plan to implement the CityView 8.NET capabilities for e-government as a future project.

CityView Enterprise is powerful automation software that is designed specifically for local government and easily converts paper systems and business processes into a computerized system without costly and time-consuming programming. This will save the city time and money and ultimately improve customer service delivery to its citizens.

Rob Bennett, President of Municipal Software Corporation commented, "We are happy to welcome Saint Charles to our growing family of clients in the Midwest and across the USA! We are proud that the City has the confidence in our product and we look forward to a long term relationship with them." Saint Charles becomes Municipal Software Corporation's sixth client in Illinois, joining the County of Kane, the Village of Glenview, the City of Wheaton, the Village of Niles and the City of Galesburg.

The City of Saint Charles is a growing community in Kane County, a current CityView client. Founded in 1834, Saint Charles is the center of Kane County, 35 miles west of downtown Chicago and mid-way between Elgin to the north, and Aurora to the south. In 2000, St. Charles was a Great American Main Street Award winner, recognized by the National Trust for Historic Preservation as having one of the top five downtown revitalization programs in the nation.

-30-

### [About Municipal Software Corporation](#)

Municipal Software Corporation ([www.MunicipalSoftware.com](http://www.MunicipalSoftware.com)) was recently named the North American Finalist in the Packaged Application Category of the Microsoft Certified Partner Awards. This makes Municipal Software Corporation one of five finalists in the world for this award. The winner will be announced at Microsoft's Fusion Conference in Los Angeles on July 12, 2002.

Municipal Software Corporation provides CityView®, a fully integrated suite of software products that assist municipal administrators and managers with scalable technology solutions for increasing municipal government productivity in order to service citizens and communities more efficiently and effectively. CityView Enterprise 8.NET™ is powerful automation software that is designed specifically for local government and easily converts paper systems and business processes into a computerized system without costly and time-consuming programming. CityView Enterprise 8.NET enables E-government. It allows government to automate any business process internally and offer it over an Intranet or the Web with the click of a button. CityView Xpress is designed specifically for out-of-the-box departmental management and comes complete with ready-to-use forms and reports for a variety of municipal functions.

CityView 8.NET Enterprise incorporates Microsoft's .net technology. The incorporation of Microsoft's .net technology allows CityView to take any form and report and save it as an .ASPX page that maintains the full functionality of the desktop form and allows it to be accessed through the Web. The .net technology allows Municipal Software Corporation to provide their users with a fully functional browser interface. CityView 8.NET Enterprise also incorporates ESRI's MapObjects to allow direct links to mapping data so users can deploy maps with their Web forms and reports by using ESRI's ArcIMS. CityView 8.NET Enterprise automatically completes the entire configuration necessary to make this work.

#### [About Municipal Solutions Group Inc.](#)

Municipal Solutions Group Inc. ([www.MunicipalSolutionsInc.com](http://www.MunicipalSolutionsInc.com)) was formed in January 2002 as the public financing arm for Municipal Software Corporation, to provide the overall strategic leadership and guidance for Municipal Software and to build comprehensive solutions for local government on a global basis.

#### Forward-Looking Statements

Certain statements in this news release are not historical and may constitute forward-looking statements reflecting Municipal Solutions Group Inc.'s current expectation in the local government sector. Investors are cautioned that all forward-looking statements involve certain risks and uncertainties, including, without limitation, changes in market and competition, technological and competitive developments, cooperation and performance of strategic partners, and potential downturns in economic conditions generally. Forward-looking statements are based upon management's estimates, beliefs, and opinions on the date the statements are made. Municipal Solutions Group Inc. assumes no obligation to update forward-looking statements if circumstances of management's estimates, beliefs, or opinions should change. Additional information on these and other potential factors that could affect the Company's financial results are detailed in documents filed from time to time with the British Columbia Securities Commission. The TSX Venture Exchange (formerly CDNX) has not reviewed and does not accept responsibility for the adequacy or accuracy of this release.

If you would like to be included on our regular distribution please email us at: [press@MunicipalSoftware.com](mailto:press@MunicipalSoftware.com) or fax to (250) 475-6080.

For more information please contact:  
Ian Carmichael, Marketing Manager  
Municipal Software Corporation  
Tel: 1-800-665-5647  
Email: [icarmichael@municipalsoftware.com](mailto:icarmichael@municipalsoftware.com)